

S E R V I C E N O T E

SUPERSEDES: NONE

HP 8565E Portable Spectrum Analyzer

Serial Numbers: 3635A00511 / 3711A00693

Intermittent Error 337 (Frac-N Unlock) Under Certain Conditions**Duplicate Service Notes:**

8560E-16, 8561E-13, 8562E-04, 8563E-16, 8564E-11

To Be Performed By: HP-Qualified Personnel**Parts Required:**

HP P/N	Description	Quantity
08560-60086	Firmware Upgrade Kit	1 ea.

Situation:

An intermittent error 337 (Frac-N Unlock) may appear under certain tuning conditions where the Fractional-N phase lock loop is quickly tuned across its entire range during retrace. This condition sets up a ringing which can momentarily cause the loop voltage to swing beyond the limits set by earlier firmware.

Solution / Action:

Install firmware revision 970326 or later. If the part number listed above is not current, it has been superseded by a later part number.

DATE: July 1997

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> HP LOCATION	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		HP RESPONSIBLE UNTIL: July 1999		
AUTHOR: GPB	ENTITY: 5320	ADDITIONAL INFORMATION:			